



# Fit your coursework into your hectic life.

Make the most of your time by learning your way. Access the resources you need to succeed wherever, whenever.



Study with digital flashcards, listen to audio textbooks, and take quizzes.



Review your current course grade and compare your progress with your peers.



Get the free MindTap Mobile App and learn wherever you are.

Break Limitations. Create your own potential, and be unstoppable with MindTap.

MINDTAP. POWERED BY YOU.



cengage.com/mindtap

Copyright 2019 Cengage Learning. All Rights Reserved. May not be copied, scanned, or duplicated, in whole or in part. WCN 02-200-203

#### **FOURTH EDITION**

# What Is Psychology?

## Foundations, Applications & Integration



Ellen Pastorino | Valencia College

Susann Doyle-Portillo University of North Georgia



This is an electronic version of the print textbook. Due to electronic rights restrictions, some third party content may be suppressed. Editorial review has deemed that any suppressed content does not materially affect the overall learning experience. The publisher reserves the right to remove content from this title at any time if subsequent rights restrictions require it. For valuable information on pricing, previous editions, changes to current editions, and alternate formats, please visit <a href="www.cengage.com/highered">www.cengage.com/highered</a> to search by ISBN#, author, title, or keyword for materials in your areas of interest.

Important Notice: Media content referenced within the product description or the product text may not be available in the eBook version.



## What Is Psychology? Foundations, Applications, and Integration, Fourth Edition Ellen Pastorino and Susann Doyle-Portillo

Product Director: Star Burruto

Senior Product Manager: Tim Matray

Senior Content Developer: Stefanie Chase

Product Assistant: Leah Jenson

Senior Content Project Manager: Christy Frame

Production Service and Compositor: Kayci Wyatt,

MPS Limited

Photo Researcher: Gopalakrishnan Sankar, Lumina

Datamatics

Text Researcher: Magesh Rajagopalan, Lumina

**Datamatics** 

Copy Editor: Beth Chapple

Senior Art Director: Vernon Boes

Text Designer: Liz Harasymczuk

Cover Designer: Irene Morris

Cover Image: brain: John Lund/Blend Images/Getty Images; background: VikaSuh/Shutterstock.com.

© 2019, 2016 Cengage Learning, Inc.

Unless otherwise noted, all content is © Cengage.

ALL RIGHTS RESERVED. No part of this work covered by the copyright herein may be reproduced or distributed in any form or by any means, except as permitted by U.S. copyright law, without the prior written permission of the copyright owner.

For product information and technology assistance, contact us at Cengage Customer & Sales Support, 1-800-354-9706.

For permission to use material from this text or product, submit all requests online at www.cengage.com/permissions.

Further permissions questions can be e-mailed to permissionrequest@cengage.com.

Library of Congress Control Number: 2017938494

Student Edition:

ISBN: 978-1-337-56408-3

Loose-leaf Edition: ISBN: 978-1-337-56413-7

#### Cengage

20 Channel Center Street Boston, MA 02210 USA

Cengage is a leading provider of customized learning solutions with employees residing in nearly 40 different countries and sales in more than 125 countries around the world. Find your local representative at **www.cengage.com.** 

Cengage products are represented in Canada by Nelson Education, Ltd.

To learn more about Cengage platforms and services, visit www.cengage.com.

To register or access your online learning solution or purchase materials for your course, visit **www.cengagebrain.com**.

Printed in the United States of America Print Number: 01 Print Year: 2017 For Ellie Joan

You are beautiful — from the inside out.

You are fierce — chase your dreams.

You are loved — deeply and always.

-Nona

For my husband, Eulalio Ortiz Portillo. Tú eres mi vida y mi alma.

—Susann Doyle-Portillo

## About the Authors



**Ellen E. Pastorino** (Ph.D., Florida State University, 1990) is a developmental psychologist who established her teaching career at Gainesville State College in Georgia. As a tenured professor, she created and developed the college's Teaching and Learning Center, working with faculty to promote student learning. For the past 20 years, she has been teaching at Valencia College in Orlando, Florida. Here, too, she has worked with faculty in designing learning-centered classroom practices. Ellen has won numerous teaching awards, including the University of Georgia Board of Regents Distinguished Professor, the NISOD Excellence in Teaching Award, and Valencia's Teaching and Learning Excellence Award. Ellen has published articles in the Journal of Adolescent Research and Adolescence and actively participates in many regional and national teaching conferences. However, her main passion has always been to get students excited about the field of psychology. Ellen is a member of the Association for Psychological Science (APS) and she served for 10 years as the Discipline Coordinator of Psychological Sciences at Valencia's Osceola campus. She has authored test banks, instructor manuals, and student study guides. While working as a consultant for IBM Corporation, she developed numerous educational materials for teachers and students. Her current interests include reaching underprepared students and educating psychology undergraduate majors about potential job and career prospects. Ellen strives to balance her professional responsibilities with her love of physical fitness and family life.



**Susann M. Doyle-Portillo** (Ph.D. in Social Cognition, University of Oklahoma) is professor of psychological science at the University of North Georgia. She holds bachelor's degrees in engineering and psychology. She has published articles in journals such as *Social Cognition*, *Contemporary Social Psychology*, the *American Journal of Health Education*, and *Personality & Individual Differences*, but the main focus of her career is teaching. During her career, Dr. Doyle-Portillo has twice been listed in Who's Who Among America's Teachers. In addition to her teaching and research activities, Susann has mentored many undergraduate researchers and authored several test banks, instructor manuals, and student study guides. She currently serves as the Associate Department Head for Psychological Science at her institution.

## **Brief Contents**

	The Science of Psychology 2
Part 1 >	Foundations in Biological Psychology 39 Neuroscience 42
3	Sensation and Perception 82
4	Consciousness 126
5	Motivation and Emotion 170
Part 2 >	Foundations in Cognitive Psychology 219 Learning 222
7	Memory 266
8	Cognition, Language, and Intelligence 306
Part 3 >	Foundations in Developmental and Social Psychology 353  Human Development 356
10	Social Psychology 414
11	Personality 466
Part 4	Foundations in Physical and Mental Health 501
12	Health, Stress, and Coping 504
13	Mental Health Disorders 546
14	Mental Health Therapies 592
A	Statistics in Psychology 635
B	Applying Psychology in the Workplace 649

	The Science of Psychology
1.1	What Is Psychology? 4 Correcting Common Misconceptions About the Field of Psychology 4 Psychology Will Teach You About Critical Thinking 6
1.2	The Science of Psychology: Goals, Hypotheses, and Methods 7 Psychologists Are Scientists: The Scientific Method 8 Psychologists Ask Questions: Hypotheses 10 Psychologists Strategize: Sampling and Research Methods 10
1.3	Ethical Principles of Psychological Research 20 Ethical Guidelines for Participants 20 Ethical Guidelines for Animal Research 22
1.4	Psychology in the Modern World: Foundations and Growth 22 Psychology's Roots and Modern Perspectives 23 Specialty Areas in Psychology 27 Gender, Ethnicity, and the Field of Psychology 28
	Psychology Applies to Your World Training to Be a Psychologist 30
1.5	Integrating Psychology: The Big Picture 32
	Studying the Chapter 33 Are You Getting the Big Picture? The Science of Psychology 36
Part 1	Foundations in Biological Psychology 39
2	Neuroscience 42
2.1	Billions of Neurons: Communication in the Brain 44 The Anatomy of the Neuron 45
	Psychology Applies to Your World Can Exposure to Wi-Fi Hotspots Affect Myelin in the Brain? 46 Signals in the Brain: How Neurons Fire Up 48 Jumping the Synapse: Synaptic Transmission 50 Cleaning Up the Synapse: Reuptake 51
2.2	Neurotransmitters and Neuromodulators: Chemical Messengers in the Brain 52 Acetylcholine: Memory and Memory Loss 52 Dopamine, Serotonin, and Norepinephrine: Deepening Our Understanding of Mental Illness 53 GABA and Glutamate: Regulating Brain Activity 54

	Endorphins: Pain and Pleasure in the Brain 55		
2.3	The Structure of the Nervous System 56 Sensing and Reacting: The Peripheral Nervous System 57 Voluntary Action: The Somatic Nervous System 58 Involuntary Actions: The Autonomic Nervous System 58		
2.4	The Brain and Spine: The Central Nervous System 60 The Hindbrain 61 The Midbrain 62 The Forebrain 62 The Cortex 66 The Specialization of Function in the Lobes of the Cortex 70		
2.5	Technologies for Studying the Brain 73		
2.6	The Endocrine System: Hormones and Behavior 75		
2.7	Integrating Psychology: The Big Picture 76		
	Studying the Chapter 77		
	Are You Getting the Big Picture? Neuroscience 80		
3	Sensation and Perception		82
3.1	Measuring Sensation and Perception: Psychophysics 84  The Limits of Sensation: Absolute Thresholds 84  The Just Noticeable Difference and Weber's Law 84  Processing Without Awareness: Subliminal Stimulation of the Senses 85  Extrasensory Perception: Can Perception Occur Without Our Five Senses? 85		
3.2	Vision: Seeing the World 86  How Vision Works: Light Waves and Energy 87  The Anatomy of the Outer Eye 88  The Retina: Light Energy to Neural Messages 89  Adapting to Light and Darkness 91  How We See Color 92  The Visual Pathways of the Brain 95		
3.3	Hearing: Listening to the World 96 Environmental Noise and Hearing Loss 97 The Anatomy and Function of the Ear 97 The Auditory Pathways of the Brain 98		
3.4	The Other Senses: Taste, Smell, Touch, and the Body Senses 100  Taste: Information from the Tongue 100  Psychology Applies to Your World Why Don't We All Like the Same Foods?	102	
	Smell: Aromas, Odors, and a Warning System 103  Touch: The Skin Sense 106  The Body Senses: Experiencing the Physical Body in Space 107		
3.5	Perception: Interpreting Your World 108		
	Using What We Know: Top-Down Perceptual Processing 109		

Building a Perception "from Scratch": Bottom-Up Perceptual Processing 109

	Understanding What We Sense: Perceiving Size, Shape, and Brightness 110  Depth Perception: Sensing Our 3-D World with 2-D Eyes 110  Perceiving Form: The Gestalt Approach 113  Perceiving Form: Feature Detection Theory 115	
3.6	The Accuracy of Perception 116  Errors Due to Top-Down Processing: Seeing What We Expect to See 116  Errors Due to Perceptual Constancy: Tricks of the Brain 116  Cultural Factors in Perception 118	
3.7	Integrating Psychology: The Big Picture 119	
	Studying the Chapter 121	
	Are You Getting the Big Picture? Sensation and Perception 124	
4	Consciousness	126
4.1	Sleep, Dreaming, and Circadian Rhythm 128 Functions of Sleep: Why Do We Sleep, and What If We Don't? 128 Variations in How Much Sleep We Need 130 Circadian Rhythm and Its Application to Our Lives 131 Stages of Sleep: What Research Tells Us 134 Dreaming: The Night's Work 137 Sleep Disorders: Tossing and Turning—and More 138 Gender, Ethnic, and Cultural Variations in Sleep 141	
4.2	Hypnosis 143  The Experience of Hypnosis 143  Variations in Hypnotic Susceptibility 143  Explaining Hypnosis: Applying Neodissociation and Response Set Theories 144  Evaluating the Research: What Hypnosis Can and Cannot Do 145	
4.3	Psychoactive Drugs 146  Variations in Drug Use 147  Drug Tolerance and Substance Use Disorder 148  How Drugs Work: Biology, Expectations, and Culture 149  Alcohol and Other Depressants 149  Opiates (Narcotics): The Painkillers 155  Stimulants: Legal and Otherwise 156  Hallucinogens: Distorting Reality 160	
	Psychology Applies to Your World The Mystery of Bath Salts 160	
4.4	Integrating Psychology: The Big Picture 164	
	Studying the Chapter 165  Are You Getting the Big Picture? Consciousness 168	
5	Motivation and Emotion	170
5.1	Theories of Motivation 172  Motivation as Instinct 172  Motivation as a Drive 172	

Arousal Theories of Motivation 174
Self-Determination Theory of Motivation 175
Maslow's Hierarchy of Needs 176

#### **5.2** Hunger and Eating 178

The Origins of Hunger 178

#### Psychology Applies to Your World The Obesity Epidemic 184

The Battle of the Bulge: Why Is Losing Weight So Hard? 186

Culture and Weight-Based Prejudice 187

Eating Disorders: Bulimia Nervosa, Anorexia Nervosa, and Binge Eating Disorder 188

#### **5.3** Sexual Motivation 193

Sexual Desire: A Mixture of Chemicals, Thoughts, and Culture 194

The Sexual Response Cycle 195

Variations in Sexuality: Generational, Age, Gender, and Sexual Orientation Differences 197

Whom Do We Desire? Sexual Orientation 199

#### **5.4** Theories and Expression of Emotion 203

The James-Lange Theory of Emotion 204

The Facial Feedback Hypothesis 206

The Schachter-Singer Two-Factor Theory of Emotion 206

Lazarus's Cognitive-Mediational Theory of Emotion 208

Communicating Emotions: Culture, Gender, and Facial Expressions 209

#### 5.5 Integrating Psychology: The Big Picture 211

Studying the Chapter 213

Are You Getting the Big Picture? Motivation and Emotion 216

#### Part 2 ► Foundations in Cognitive Psychology 219

### 6 Learning 222

#### **6.1** Learning from the First Days of Life: Habituation 224

Paying Attention and Learning to Ignore: Orienting Reflexes and Habituation 224

Possible Benefits of Habituation: Protecting the Brain 225

Dishabituation 226

Practical Applications of Habituation 226

#### 6.2 Classical Conditioning: Learning Through the Association of Stimuli 227

The Elements of Classical Conditioning 228

Factors Affecting Classical Conditioning 231

Real-World Applications of Classical Conditioning 232

Extinction of Classically Conditioned Responses 236

Psychology Applies to Your World Using Taste Aversion to Help People 237

#### 6.3 Operant Conditioning: Learning from the Consequences of Our Actions 239

E. L. Thorndike's Law of Effect 239

B. F. Skinner and the Experimental Study of Operant Conditioning 242

Acquisition and Extinction 244

Schedules of Reinforcement 245

	Discrimination and Generalization 249 Shaping New Behaviors 249 Decisions That Must Be Made When Using Operant Conditioning 250 The Role of Cognition in Learning 255	
6.4	Observational Learning or Modeling: Learning by Watching Others 257  Albert Bandura and the Bobo Doll Experiments 257  Observational Learning and Cognition 259	
6.5	Integrating Psychology: The Big Picture 261	
	Studying the Chapter 261  Are You Getting the Big Picture? Learning 264	
7	Memory	266
7.1	The Functions of Memory: Encoding, Storing, and Retrieving 268  Explicit and Implicit Memory 268	
7.2	The Development of New Memories 269  The Traditional Three-Stages Model of Memory 269  The Capacity of Short-Term Memory: Seven (Plus or Minus Two) 272  The Duration of Short-Term Memory: It's Yours for 30 Seconds 273  Elaborative Rehearsal: Making Memories Stick 274  Levels of Processing 275  The Serial-Position Curve and Age-related Changes in Memory 276  The Working Memory Model: Parallel Memory 278	
7.3	Long-Term Memory: Permanent Storage 281 The Capacity of Long-Term Memory 281 Encoding in Long-Term Memory 281 Organization in Long-Term Memory 282 Declarative and Procedural Long-Term Memories 283 Amnesia: What Forgetting Can Teach Us About Memory 286	
7.4	Retrieval and Forgetting in Long-Term Memory 288  Recognition and Recall 288  Forgetting: Why Can't I Remember That? 289  Psychology Applies to Your World Tips for Improving Your Memory 290	
7.5	The Accuracy of Memory 295  Memory Is Not Like a Video Camera 295  Eyewitness Memory 296	
7.6	The Biology of Memory 297	
7.7	Integrating Psychology: The Big Picture 300	
	Studying the Chapter 301 Are You Getting the Big Picture? Memory 304	
8	Cognition, Language, and Intelligence	306
8.1	Thinking: How We Use What We Know 308 Visual Images: How Good Is the Mental Picture? 308	

Concepts: How We Organize What We Know 310

8.2	Problem Solving: Puffing Our Thinking to Good Use 315 Well-Structured and Ill-Structured Problems 315 Creativity: Overcoming Obstacles to Problem Solving 317	
8.3	Reasoning, Decision Making, and Judgment 319  Deductive and Inductive Reasoning 319  Dialectical Reasoning or Thinking 319  Decision Making: Outcomes and Probabilities 320  Judgments: Estimating the Likelihood of Events 321	
8.4	Language: Communication, Thought, and Culture 323  How Humans Acquire Language 324  The Function of Language in Culture and Perception 326  Psychology Applies to Your World Are Humans the Only Animals to Use Language?	328
8.5	Defining and Measuring Intelligence 330  Measuring Intelligence by Abilities and IQs 330  The Nature of Intelligence: The Search Continues 335  Nature, Nurture, and IQ: Are We Born Intelligent, or Do We Learn to Be? 339  Diversity in Intelligence: Race, Gender, and Age 341	
8.6	Integrating Psychology: The Big Picture 346  Studying the Chapter 347  Are You Catting the Big Picture? Cognition Language, and Intelligence 350	
	Are You Getting the Big Picture? Cognition, Language, and Intelligence 350	
Part 3		353
Part 3		353 356
	Foundations in Developmental and Social Psychology	
9	Foundations in Developmental and Social Psychology  Human Development  Human Development: How Does It All Begin? 358  Nature-Nurture Revisited: How Biology and Culture Lead to Diversity 358  Prenatal Development 359	
9.1	Foundations in Developmental and Social Psychology  Human Development  Human Development: How Does It All Begin? 358  Nature-Nurture Revisited: How Biology and Culture Lead to Diversity 358  Prenatal Development 359  Application: The Importance of a Positive Prenatal Environment 360  Physical Development in Infancy and Childhood 362  Brain Development 362	
9 9.1 9.2	Foundations in Developmental and Social Psychology  Human Development: How Does It All Begin? 358  Nature-Nurture Revisited: How Biology and Culture Lead to Diversity 358  Prenatal Development 359  Application: The Importance of a Positive Prenatal Environment 360  Physical Development in Infancy and Childhood 362  Brain Development 362  Reflexes and Motor Development 363  Cognitive Development in Infancy and Childhood 365  Perceptual Development: Gathering Information from the Environment 365  Piaget's Theory of Cognitive Development: Culture and Thinking 372  Moral Reasoning: How We Think About Right and Wrong 373  Psychosocial Development in Infancy and Childhood 376  Temperament: The Influence of Biology 376  Attachment: Learning About Relationships 377  Variations in Parenting Styles 379  Erikson's Stages of Psychosocial Development: The Influence of Culture 380	
9 9.1 9.2 9.3	Foundations in Developmental and Social Psychology  Human Development  Human Development: How Does It All Begin? 358  Nature-Nurture Revisited: How Biology and Culture Lead to Diversity 358  Prenatal Development 359  Application: The Importance of a Positive Prenatal Environment 360  Physical Development in Infancy and Childhood 362  Brain Development 362  Reflexes and Motor Development 363  Cognitive Development in Infancy and Childhood 365  Perceptual Development: Gathering Information from the Environment 365  Piaget's Theory of Cognitive Development 367  Vygotsky's Theory of Cognitive Development: Culture and Thinking 372  Moral Reasoning: How We Think About Right and Wrong 373  Psychosocial Development in Infancy and Childhood 376  Temperament: The Influence of Biology 376  Attachment: Learning About Relationships 377  Variations in Parenting Styles 379	

	Physical Changes in Adolescence and Adulthood 385  Puberty: Big Changes, Rapid Growth, and Impact on Behavior 386  Brain Changes in Adolescence and Adulthood 387  Physical Changes from Early to Later Adulthood 389  Gender and Reproductive Capacity 390	
9.6	Cognitive Changes in Adolescence and Adulthood 391 Formal Operations Revisited: Applying Cognition to Adolescent Behavior 391 Postformal Thought: Developing Adult Reasoning 393 Changes in Mental Abilities 393	
9.7	Psychosocial Changes in Adolescence and Adulthood 395 Erikson's Psychosocial Stages of Adolescence and Adulthood 395 Emerging Adulthood 397 Variations in Social Relations in Adolescence and Adulthood 398 Parenting 402	
9.8	Psychology Applies to Your World Career Development 404  Death and Dying 405  Emotional Reactions to Death: Kübler-Ross's Stages 405  Bereavement and Grief: How We Respond to Death 406	
9.9	Integrating Psychology: The Big Picture 408	
	Studying the Chapter 409  Are You Getting the Big Picture? Human Development 412	
	On all all David land a surviv	47.4
10	Social Psychology	414
10.1	Social Psychology  Evaluating the World: Attitudes 416  Acquiring Attitudes Through Learning 416  Attitude-Behavior Consistency 417  Cognitive Consistency and Attitude Change 418  Persuasion and Attitude Change 419	414
	Evaluating the World: Attitudes 416 Acquiring Attitudes Through Learning 416 Attitude-Behavior Consistency 417 Cognitive Consistency and Attitude Change 418	414
10.1	Evaluating the World: Attitudes 416 Acquiring Attitudes Through Learning 416 Attitude-Behavior Consistency 417 Cognitive Consistency and Attitude Change 418 Persuasion and Attitude Change 419 Forming Impressions of Others 422 The Attribution Process 422	414

10.5	Group Influence 439
	Social Forces Within Groups: Norms and Cohesiveness 439
	Conformity Within a Group 441
	Is Working in a Group Better Than Working Alone? 443

#### 10.6 Requests and Demands: Compliance and Obedience 446

Compliance Techniques: Getting People to Say "Yes" 446

Obedience: Doing What We Are Told to Do 448

#### 10.7 Aggression: Hurting Others 453

Biological Theories of Aggression 454 Learning Theories of Aggression 455 Situations That Promote Aggressive Behavior 456

#### 10.8 Choosing to Help Others: Prosocial Behavior 457

The Murder of Kitty Genovese 457 The Bystander Effect 458 Choosing to Help 458

#### 10.9 Integrating Psychology: The Big Picture 460

Studying the Chapter 461
Are You Getting the Big Picture? Social Psychology 464

#### 11 Personality

466

#### 11.1 The Psychoanalytic Approach: Sigmund Freud and the Neo-Freudians 468

Freud's Levels of Awareness 468

Freud's Structure of Personality 469

Freud's Psychosexual Stages of Development 470

Neo-Freudian Theories Explaining Variations in Personality: Carl Jung, Alfred Adler, and Karen Horney 473 Contributions and Criticisms of the Psychoanalytic Approach 474

#### 11.2 The Trait Approach: Consistency and Stability in Personality 475

Gordon Allport's Trait Theory 476

#### Psychology Applies to Your World Are You a Sensation Seeker? 476

Raymond Cattell's Factor Analytic Trait Theory 478

Hans Eysenck Narrows the Traits: The PEN Model 478

The Five Factor Trait Theory 480

Genetic Contributions to Personality 481

Stability and Change in Personality 482

Contributions and Criticisms of the Trait Approach 484

#### 11.3 The Social Cognitive Approach: The Environment and Patterns of Thought 485

Reciprocal Determinism: Albert Bandura's Interacting Forces 485

Julian Rotter's Locus of Control: Internal and External Expectations 486

Contributions and Criticisms of the Social Cognitive Approach 486

#### 11.4 The Humanistic Approach: Free Will and Self-Actualization 487

Abraham Maslow and the Hierarchy of Needs Theory 487 Carl Rogers and Self Theory 488

Contributions and Criticisms of the Humanistic Approach 490

#### 11.5 Scientifically Measuring Personality 490

ı	Clinical Interviews 494 Integrating Psychology: The Big Picture 494	
	Studying the Chapter 495 Are You Getting the Big Picture? Personality 498	
<b>•</b>	Foundations in Physical and Mental Health 501	
	Health, Stress, and Coping	504
	What Is Stress? Stress and Stressors 506 Life Events: Change Is Stressful 506 Catastrophes: Natural Disasters and Wars 510 Daily Hassles: Little Things Add Up! 510 Conflict: Approach and Avoidance 512	
	The Stress Response 514 Cognitive Appraisal: Assessing Stress 515 Selye's General Adaptation Syndrome: The Body's Response to Stress 516 Gender and the Stress Response 518 Stress and the Immune System: Resistance to Disease 518	
	Coping with Stress 520  Problem-Focused Coping: Change the Situation 520  Emotion-Focused Coping: Change Your Reaction 521  Managing Stress: Applying the Research 523	
•	Personality and Health 527  Type A Personality: Ambition, Drive, and Competitiveness 527  Learned Helplessness: I Can't Do It 529  The Hardy Personality: Control, Commitment, and Challenge 530	
	Lifestyle, Health, and Well-Being 531  Health-Defeating Behaviors 531  Psychology Applies to Your World Technology's Health Effects 533  Health-Promoting Behaviors 536	
	Happiness and Well-Being 538	
)	Integrating Psychology: The Big Picture 539	
	Studying the Chapter 541  Are You Getting the Big Picture? Health, Stress, and Coping 544	
ı	Mental Health Disorders	546
		546

Personality Inventories: Mark Which One Best Describes You 491

Prevalence of Mental Health Disorders 548

Explaining Abnormal Behavior: Perspectives Revisited 549

2	The DSM Model for Classifying Abnormal Behavior 551  The Structure of the DSM 551  How Good Is the DSM Model? 554	
3	Anxiety, Obsessive-Compulsive, and Trauma-Related Disorders: It's Not Just "Nerves" 555 Components of Excessive Anxiety 555 Types of Excessive Anxiety Disorders 556 Research Explaining Anxiety, Obsessive-Compulsive, and Trauma-Related Disorders 560	<b>,</b>
1	Dissociative and Somatic Symptom Disorders: Other Forms of Anxiety? 564 Dissociative Disorders: Multiple Personalities 564 Somatic Symptom Disorders: "Doctor, I'm Sure I'm Sick" 565	
5	Mood Disorders: Beyond the Blues 567  Depressive Disorders: A Change to Sadness 567  Bipolar-Related Disorders: The Presence of Mania 569  Research Explaining Mood Disorders 569  Psychology Applies to Your World Suicide Facts and Misconceptions 570	
,	Gender and Depression 574	
5	Schizophrenia: Disintegration 576  Individual Variations: Onset, Gender, Ethnicity, and Prognosis 577  Symptoms of Schizophrenia 578  Research Explaining Schizophrenia: Genetics, the Brain, and the Environment 579	
7	Personality Disorders: Maladaptive Patterns of Behavior 582  Antisocial Personality Disorder: Impulsive and Dangerous 583  Borderline Personality Disorder: Living on Your Fault Line 584	
3	Integrating Psychology: The Big Picture 586	
	Studying the Chapter 587 Are You Getting the Big Picture? Mental Health Disorders 590	
	Mental Health Therapies 592	,
I	Providing Psychological Assistance 594  Psychotherapy versus Biomedical Therapy 594  Who Is Qualified to Give Therapy? 594  Ethical Standards for Psychotherapists 595  Psychology Applies to Your World When Does One Need to Consider Therapy? 597  Seeking Therapy 598	
2	Psychoanalytic Therapies: Uncovering Unconscious Conflicts 598  Traditional Psychoanalysis 599  Modern Psychoanalysis 600	
3	Humanistic Therapy: Facilitating Self-Actualization 600 The Aim of Humanistic Therapy Approaches 601 Client-Centered Therapy: Three Key Ingredients 601	
1	Behavior Therapies: Learning Healthier Behaviors 603  Applying Classical Conditioning Techniques in Therapy 603  Applying Operant Conditioning Techniques in Therapy 607	

	Ellis's Rational-Emotive Therapy: Reinterpret One's Viewpoint 609  Beck's Cognitive Therapy: Replace Negative Thoughts 610	
14.6	Group Therapy Approaches: Strength in Numbers 613 The Benefits of Group Therapy 613 The Nature and Types of Group Therapy 613	
14.7	Effective Psychotherapy: Do Treatments Work? 616 Conducting Research on Therapy's Effectiveness 616 Factors That Contribute to Effective Psychotherapy 618 The Effectiveness and Ethics of Technology in the Delivery of Psychotherapy 619	
14.8	Biomedical Therapies: Applying Neuroscience 620 Drug Therapies: Chemically Altering the Brain 620 Noninvasive Brain Stimulation Procedures: TMS and ECT 626 Psychosurgery: Deep Brain Stimulators and Targeted Brain Lesions 627	
14.9	Integrating Psychology: The Big Picture 628	
	Studying the Chapter 629  Are You Getting the Big Picture? Mental Health Therapies 632	
A	Statistics in Psychology	535
A.1	Using Statistics to Describe Data 635 Graphs: Depicting Data Visually 636 Measures of Central Tendency: Means, Medians, and Modes 638 Measures of Variability: Analyzing the Distribution of Data 640 Normal and Standard Normal Distributions 641 The Correlation Coefficient: Measuring Relationships 642	
<b>A.2</b>	Using Statistics to Draw Conclusions 645	
<b>A.3</b>	Summary 646	
	Studying the Appendix 647	
В	Applying Psychology in the Workplace	549
B.1	Industrial and Organizational Psychology 649  Work in Our Lives 650  Types of Jobs 651	
B.2	Selecting Employees: The Hiring Process 652  Job Analysis 652  Testing 653  Legal Issues 653  Recruitment 655  Making the Decision 656	
B.3		657

Cognitive Therapies: Changing Thoughts 609

14.5

#### xviii Contents

Leadership 658 Performance Appraisal 659

#### B.4 Employee Satisfaction: Attitudes and Behaviors at Work 661

Attitudes at Work 661 Behaviors at Work 663 Relation Between Attitude and Behavior 664

#### B.5 Summary 665

Studying the Appendix 665

Glossary 667 References 689 Name Index 775 Subject Index 807 Together, we have more than 50 years of experience teaching Introductory Psychology. We have each spent the bulk of our careers teaching multiple sections of Introductory Psychology each semester—it is our bread and butter, so to speak. So, it's a good thing that Introductory Psychology is also our favorite course. Contrary to what many may think of professors teaching the same course over and over, it never grows old for us. Teaching Introductory Psychology allows us to touch on many different aspects of our fascinating field and to work with diverse students from all walks of life, such that no two classes are ever alike.

The uniqueness of each class is just one of the challenges that keeps us excited about teaching this course. There are others. Introductory Psychology classes are often full of students who are just beginning their college careers—some are fresh from high school; others are returning, nontraditional students who've been out of the classroom for several years. They come to us with the desire to learn about psychology, but often they face serious obstacles. Some are overworked in their personal lives. Some have lingering academic challenges. And most expect learning to be easier than we know it to be. A big part of our mission is to help students overcome these obstacles and obtain success.

#### Our Mission: Motivating Students to Read

Getting students to read their textbook in preparation for classes and exams is one of the biggest problems we face as instructors. Like many professors, our experience has been that few students read assigned chapters prior to class, and some even fail to read the chapters by the time they take exams. For years, we have tried various methods of motivating students to read—pop quizzes, reading quizzes, test questions from material in the book but not covered in class, and so on. None of these methods seemed to have much of an impact on students.

Students' free time is, of course, in short supply. And when they do have free time, reading a textbook doesn't always seem like an attractive option. Students often find their texts difficult to read, boring, and full of content that is far removed from the concerns of their daily lives. One of us overheard students speaking before class the second week of the semester. One student asked those

sitting around him if they had read the reading assignment—most replied they had not. He then said, "I read it, but man, I have no idea what they were saying in that chapter!" If we want students to read their textbooks, we will have to give them books that they will want to read, and that means giving them a book that they can understand and one that they find relevant enough to be worth the time it takes to read. Motivating students to read is our primary mission, and we wrote *What Is Psychology? Foundations, Applications and Integration* to give students a textbook that they would find interesting to read, easy to read, and memorable.

## Our Mission: Giving Students an Integrated View of Psychology that Aligns with APA Guidelines

Getting students to read their textbook is a primary goal of all instructors. Another important goal is providing students with a comprehensive and integrated view of the field of psychology. We have long advocated for a "Big Picture" approach to the teaching of psychology, and our previous editions of *What Is Psychology?* emphasized the integrated nature of psychology as a field. Through the use of case studies that were woven throughout the chapters and through continually referring to material in other chapters, *What Is Psychology?* encouraged students to see psychology as a whole rather than as a sum of many parts.

The need to provide Introductory Psychology students with an integrated view of psychology has also been recognized by the American Psychological Association (APA). In March 2014, the APA released guidelines for strengthening the Common Core in the Introductory Psychology course. A prominent theme in these guidelines is that all Introductory Psychology courses should present students with a "big picture" view of psychology that integrates the different perspectives that psychologists take in examining mental processes and behavior. Furthermore, in presenting this integrated view of psychology, Introductory Psychology courses should highlight the common themes that tie the different perspectives or areas of psychology

together—themes that include the scientific method of research, diversity and variations seen in human behavior, the applicability of psychology to real life, and the ethics that guide psychological research and practice.

This call for a Common Core in introductory courses places the Introductory Psychology course in line with the broader APA Guidelines for the Undergraduate Psychology Major Version 2.0 (APA, 2013). These new guidelines for the major contain the learning goals that students should attain by the time they complete an undergraduate degree in psychology. Each of these goals is broken down into a series of specific learning outcomes that are divided into two levels. The first level defines goals that students should attain during their first three or four "foundational" psychology courses, while the second level defines goals for what students should achieve by the completion of their degree program. Introductory psychology is clearly often the first foundation course taken by students who may take just a few psychology classes or decide to major in the field. These goals are numerically indexed; for example, the first learning outcome under Goal 1 is Learning Outcome 1.1.

## A Summary of the New APA Learning Goals Goal 1: Knowledge Base in Psychology

Learning Outcomes 1.1–1.3 pertain to students' acquisition of the key concepts, domains, and applications of psychology.

- 1.1 Describe key concepts, principles, and overarching themes in psychology
- 1.2 Develop a working knowledge of psychology's content domains
- 1.3 Describe applications of psychology

#### Goal 2: Scientific Inquiry and Critical Thinking

Learning Outcomes 2.1–2.5 pertain to students' understanding and use of the scientific method, information literacy, integrative thinking, and use of sociocultural factors in scientific inquiry.

- 2.1 Use scientific reasoning to interpret psychological phenomena
- 2.2 Demonstrate psychology information literacy
- 2.3 Engage in innovative and integrative thinking and problem solving
- 2.4 Interpret, design, and conduct basic psychological research
- 2.5 Incorporate sociocultural factors in scientific inquiry

## Goal 3: Ethical and Social Responsibility in a Diverse World

Learning Outcomes 3.1–3.3 pertain to students' understanding and use of ethical standards to build interpersonal relationships and communities.

- 3.1 Apply ethical standards to evaluate psychological science and practice
- 3.2 Build and enhance interpersonal relationships
- 3.3 Adopt values that build community at local, national, and global levels

#### **Goal 4: Communication**

Learning Outcomes 4.1–4.3 pertain to students' demonstration of effective writing, presentation, and interpersonal communication skills.

- 4.1 Demonstrate effective writing for different purposes
- 4.2 Exhibit effective presentation skills for different purposes
- 4.3 Interact effectively with others

#### **Goal 5: Professional Development**

Learning Outcomes 5.1–5.5 pertain to students' demonstration of the skills and knowledge necessary to meet their career goals in psychology, including self-management skills, project management skills, and the applicability of psychology to various professional pursuits.

- 5.1 Apply psychological content and skills to career goals
- 5.2 Exhibit self-efficacy and self-regulation
- 5.3 Refine project-management skills
- 5.4 Enhance teamwork capacity
- 5.5 Develop meaningful professional direction for life after graduation

As professors who also teach advanced courses in psychology, we firmly agree with the APA that students should be taught to see psychology as a unified whole rather than as a series of discrete areas of study. When students enter advanced courses with a unified understanding of Introductory Psychology, they are much more likely to be successful. And students who continue to build this big picture understanding of psychology throughout their coursework are the most successful in attaining their career goals at graduation. For this reason, we are very excited to introduce this new fourth edition of *What Is Psychology? Foundations, Applications, and Integration.* This edition retains the best features from our previous texts that have motivated thousands of students to actually read and learn psychology. Just as the third edition focused on strengthening

the three themes represented in the subtitle: foundations, applications, and integration, this fourth edition is structured around the guidelines set forth in the APA Guidelines for the Undergraduate Psychology Major Version 2.0, and the recommendations made by the APA's Board of Educational Affairs (BEA) Working Group to Strengthen the Common Core. While the APA 2.0 guidelines suggest learning outcomes for college psychology courses, the Common Core proposes an optimal course structure to provide the best introduction to the field of psychology (APA, 2014).

#### What Is Psychology? Foundations, **Applications, and Integration**

What Is Psychology? Foundations, Applications, and Integration 4e retains all the pedagogical features of our previous edition, as well as a new feature designed to further strengthen students' mastery of the scientific methods that form the ultimate foundation of our field.

#### **Foundations: Content Organized Around the** Foundational Areas of Psychological Research

What Is Psychology? Foundations, Applications, and Integration 4e is organized around the foundational areas of psychology emphasized by the APA in the Common Core discussions. The text opens with the ultimate foundation of psychology, the scientific research methods that inform all study of mental processes and behavior. An understanding of the research methods that psychologists use is essential to building a comprehensive understanding of psychology.

Unfortunately, all too often, students tend to forget the research methods they learn in the first chapter as they are reading and studying subsequent chapters in the text. To remedy this, we have included a new feature in this edition. Throughout all chapters in the text, students will be exposed to scientific reasoning questions. These questions can be found periodically both in the quizzes that follow each section and in the end-of-chapter quizzes, where they are marked with this special icon . These questions are written using concepts relevant to the topics of the chapter, and they give the student the opportunity to review the research methods learned in Chapter 1. For example, a scientific reasoning question from Chapter 10 reads:

Dr. Jones wants to test the hypothesis that being with one's own in-group (as opposed to being in the company of outgroup members) increases the likelihood that one will express having racial prejudices. To test this hypothesis, Dr. Jones interviews White participants in the presence of White confederates and Black participants in the presence of Hispanic confederates. In conducting this study,

Dr. Jones has inadvertently introduced a confounding variable into his study. What is it?

- a. Participant race
- b. Confederate race
- c. Experimenter race
- d. There are no confounds in this study

Scientific reasoning questions in other chapters may ask students to identify independent and dependent variables, types of research designs being used, types of hypotheses being tested, and so on. By continually reinforcing the use of research methods in psychology, this feature helps students to build a strong foundation in their understanding of the science underlying psychology.

In addition to understanding the scientific foundations of psychology, students must also master the schools of thought and content areas of psychology that have emerged in our field. Accordingly, the remaining chapters of the text are organized around four foundational content areas: the biological, cognitive, developmental and social, and physical and mental health areas of psychology. Content is divided to follow these topical sections of psychology while creating manageable chunks of related material, allowing professors to easily align their content with testing during the semester or quarter:

#### Chapter 1: The Science of Psychology Part 1: Foundations in Biological Psychology:

Chapter 2: Neuroscience

Chapter 3: Sensation and Perception

Chapter 4: Consciousness

Chapter 5: Motivation and Emotion

#### Part 2: Foundations in Cognitive Psychology

Chapter 6: Learning

Chapter 7: Memory

Chapter 8: Cognition, Language, and Intelligence

#### Part 3: Foundations in Developmental and Social **Psychology**

Chapter 9: Human Development

Chapter 10: Social Psychology

Chapter 11: Personality

#### Part 4: Foundations in Physical and Mental Health

Chapter 12: Health, Stress, and Coping

Chapter 13: Mental Health Disorders

Chapter 14: Mental Health Therapies

#### **Applications: Integrating Psychology Through** the Use of Case Studies

One of the best ways to motivate students to read is to capture their curiosity from the very beginning. If psychology is interesting for students, they will read. Each of our previous texts drew rave reviews from students for the use of attention-grabbing case studies at the opening of each chapter. In Foundations, Applications, and Integration 4e, we continue this tradition. Each of the four foundational sections of the text opens with a case study that illustrates how the content covered in the chapters of that part helps us understand the behavior and mental processes of a real-life person. The case studies are compelling stories of people who have faced life's challenges with courage and grace. For example, the biological part opens with the case study of Jean-Dominique Bauby, a man who wrote a moving book that was later turned into a movie, The Diving Bell and the Butterfly, while in a state of locked-in syndrome that left him completely paralyzed save the ability to blink his left eye. The developmental and social psychology part begins with the story of Hongyong Baek, a woman who survived many challenges, including the Korean War and devastating personal losses, but still managed many triumphs in her lifetime. Each of the case studies is woven throughout all of the chapters of that part of the book, providing students with a view of the content that is both integrated and applied to real life. By using one case study to tie all of the related chapters together, students are encouraged to see the material as a whole rather than as a series of disparate parts; and in doing so, they begin forming an integrated "big picture" of psychology.

#### **Integration: The Big Picture**

To further facilitate the development of an integrated, "big picture" view of psychology in students, each chapter closes with a section called Integrating Psychology: The Big Picture. In this section, we revisit the part case study and use it as a vehicle for both reviewing the content of the chapter(s) of the section and previewing the content of the coming chapter(s). Through *Integrating Psychology: The Big Picture*, students begin to see that all of the material fits together—what has been learned informs what is yet to be learned.

#### Numerical Indexing Allows for Easy Cross-Referencing

Throughout the text, numeric indexing is used to help students quickly locate relevant information. All primary and secondary heads for the chapter are also numerically indexed with a sequential code. For example, here is the indexing for a portion of Chapter 2 content:

2.1 Billions of Neurons: Communication in the Brain2.1.1 The Anatomy of the Neuron

- 2.1.2 Signals in the Brain: How Neurons Fire Up
- 2.1.3 Jumping the Synapse: Synaptic Transmission

This numeric coding scheme allows for relevant material to be indexed back to the applicable section of the text, tying content to each section heading. Through numbering, the learning objectives, quizzes, review summaries, and visual summaries at the ends of each chapter are easy to reference to a specific location within the text. Numeric coding also makes it easy for instructors to assign specific portions of chapters, and for students to find that material across media, creating a smoother experience when moving around in the physical text or between the text and digital formats. Through the use of these numeric codes, students can quickly tie content from a variety of sources back to specific sections of the text.

## Learning Objectives that Are Aligned with the APA Learning Goals and Outcomes

Each chapter opens with the Learning Objectives, which are numerically indexed to the appropriate Learning Goal and Learning Outcome in the new *APA Guidelines for the Undergraduate Psychology Major Version 2.0* (APA, 2013). Learning Objectives are also numerically indexed to the section heading of the chapter in which the relevant material is covered. This allows both the instructor and the student to quickly assess which objectives are covered in each discrete section of the text, and which APA program outcomes are being addressed in that section. For example, here is a sample of the learning objectives for Chapter 8. The index numbers on the left refer to the relevant sections of the chapter. The codes on the right relate the learning objectives to the specific APA Learning Outcomes.

- 8.1 Describe how we represent knowledge in our memory. (APA 1.1, 1.2, 1.3)
- 8.1 Describe how we organize knowledge in our memory. (APA 1.1, 1.2, 1.3)
- 8.2 Describe the different types of problems we face in life and the ways in which we may try to solve them. (APA 1.1, 1.2, 1.3)
- 8.2 Describe common obstacles to problem solving. (APA 1.1, 1.2, 1.3)
- 8.3 Describe the processes of deductive and inductive reasoning. (APA 1.1, 1.2, 1.3, 2.1)
- 8.3 Describe the factors that affect decision making. (APA 1.1, 1.2, 1.3)
- 8.3 Describe the process of judgment and heuristics that bias our judgments. (APA 1.1, 1.2, 1.3, 3.3)

## Diversity: Making Psychology Relevant for All People

There is little doubt that students learn best when they become personally invested in the material they are reading and studying. However, for this to occur, students must actually find the material to be applicable to their lives. Given that today's college students are a diverse group of people, writing a text that is relevant to today's students means writing a text that embraces their diversity. Diversity and variations in human behavior are also themes that are emphasized in the APA Common Core guidelines and the APA Guidelines for the Undergraduate Psychology Major. Understanding psychology means understanding the behavior and mental processes of *all* people.

Appropriately, we wrote our book with inclusion in mind. Throughout the text we use examples of real people (such as those whose stories open each foundational section) who reflect the diversity seen in our classrooms. Where applicable, we have cited and highlighted research that reflects many aspects of diversity, including gender, racial diversity, sexual orientation, cultural diversity, age and generational differences, socioeconomic levels, and physical and/or mental health challenges. In all, we reference people from well over 120 countries and/or cultural groups.

## An Engaging Narrative Writing Style Makes Difficult Material Easier to Understand

Motivating a student to read the text is, of course, a primary concern of professors. But reading the text does no good if the student does not understand what he or she has read. The student comment we mentioned previously is very telling: he read the assignment, but he did not understand it. We doubt this did much to encourage him to approach his next reading assignment! A major goal of this text is to bring psychology to the student by making it understandable, and to do so without sacrificing content. We believe that it is not necessary to condescend to students to get them to understand. Rather, you just have to explain difficult concepts thoroughly and clearly.

Throughout the text, we have adopted an engaging narrative writing style that will not intimidate students. Difficult concepts (such as neural transmission and classical conditioning) are given extended description, and many real-life examples are used to illustrate and clarify our points. The language we use in the text strongly reflects the way we speak to our students during class. We also include a pronunciation glossary so students will know how to correctly pronounce the more difficult, unfamiliar terms.

We attempted to use our prose to tell students the story of psychology, as opposed to a mere litany of theories and research findings. Throughout the text, we directly address students as "you" and refer to ourselves as "we" to help draw students into a conversation about psychology. And through that conversation, we provide students with an accessible and engaging story. Throughout the process of writing this text, many faculty reviewers and students have consistently praised our writing style for its clarity and accessibility. One reviewer commented that it was obvious that this text was written by authors who have spent much time in the classroom in front of students.

## **Enhancing Motivation and Learning by Making Psychology Practical**

A key point in getting students to read a text and retain what they've read is making the material applicable to their lives. When information is associated with the self, it becomes more easily retrieved from memory. So, when students can see how psychology relates to their personal lives, they are much more likely to find it interesting and a lot less likely to forget it. Throughout the text, we have made a concerted effort to use practical, everyday examples to illustrate the concepts.

What Is Psychology? Foundations, Applications, and Integration 4e includes Psychology Applies to Your World, a feature that emphasizes the personal relevance of psychology by showing students that an understanding of psychology can help them to better understand their world. Psychology Applies to Your World topics include the dangers of flakka and bath salts (Chapter 4), the obesity epidemic (Chapter 5), the duplex mind and prejudice (Chapter 10), and the use of taste aversion to help people cope with chemotherapy and alcoholism (Chapter 6).

## **Enhancing Student Learning by Encouraging Active Learning and Self-Assessment**

Many of our students learn best when they engage in active rather than passive learning. We have made a concerted effort to get students involved with the material as they read. By remaining engaged, students will be more motivated to read, and they will likely retain the information in memory much better.

#### **Engage Yourself!**

The Engage Yourself! active learning feature asks students to do hands-on activities to illustrate important chapter concepts. Active learning not only encourages students to see the personal relevance of the material, it also helps students elaborate the material in memory by connecting it to personal experience. Examples of Engage Yourself!

activities include having students examine their attributional biases when making judgments about celebrities (Chapter 10), illustrating the effects of elaborative rehearsal on memory for song lyrics (Chapter 7), and an activity that demonstrates the brain's predisposition to perceive faces (Chapter 9).

#### **Quiz Yourself**

Another feature, Quiz Yourself, appears after each major section of the chapter. Quiz Yourself allows students to actively assess their learning by asking them to apply the material of the preceding section to answer several multiple choice questions. Most of the Quiz Yourself questions are application questions that apply the material to practical situations. For example, in Chapter 10, Social Psychology, we use the following question to test the student's understanding of attribution theory:

Jasper was quick to assume that Susan was intelligent when he saw that she earned an A on her last psychology exam. However, when Jasper earned an A on his history test, he was not so quick to assume that he was intelligent. Which of the following biases in social cognition *best* explains Jasper's behavior?

- a. The fundamental attribution error
- b. The self-serving bias
- c. The social desirability bias
- d. The actor/observer bias

To answer this question, the student must not only understand the different attribution biases, but he or she must also be able to think analytically about them in applying these concepts to a very common student-oriented scenario. Scientific reasoning questions can also be found sprinkled throughout the Quiz Yourself quizzes, serving to further help students integrate scientific reasoning into the big picture of psychology. These questions are marked with a circle for easy identification.

#### You Review

Each chapter features at least one You Review table that summarizes key points of a particular topic. For example, in Chapter 12, the transmission modes, symptoms, and treatments of sexually transmitted infections are summarized. In Chapter 8, gender differences on some cognitive tasks are highlighted.

#### What Do You Know? Assess Your Understanding

In addition to the Quiz Yourself questions at the end of each major section of the chapter, we have included a more extensive self-assessment for students at the end of each chapter. This assessment, What Do You Know? Assess Your Understanding, includes a 20-question multiple choice practice test (with the answers provided) that allows students to evaluate their retention and understanding of the entire chapter. In most cases, these quizzes also contain scientific reasoning questions. By self-assessing, students can better judge which concepts and/or sections of the chapter they should target for further study.

#### Use It or Lose It: Applying Psychology Questions

In addition to the multiple choice section, the end-ofchapter assessments also include Use It or Lose It: Applying Psychology, a series of essay or short-answer questions that require students to further elaborate and integrate their knowledge by applying what they have learned to a real-world problem or question. An example question from Chapter 2 reads:

1. Jean-Dominique Bauby was still able to think, feel, and remember the events of his life after a stroke left him in a permanent state of locked-in syndrome. Now that you know something about the brain, can you explain why he retained these abilities?

#### **Critical Thinking for Integration Questions**

Also included in the end-of-chapter assessments are Critical Thinking for Integration questions. These essay or short-answer questions tap into the need to get students to integrate their learning by specifically asking them to use information from different chapters to solve problems and answer questions. An example question from Chapter 5 reads:

**3.** How might learning theories (Chapter 6) be used to design a therapy aimed at helping people to overcome obesity?

#### Are You Getting the Big Picture?

A visual summary of the chapter, entitled "Are You Getting the Big Picture?" is also included in the end-of-chapter material to allow students to grasp the big picture of the chapter. All of the major concepts and theories of the chapter are brought together in a graphical format in the visual summary that also uses thumbnail images as reminders. This tool will be especially helpful to students who prefer to learn through visual means.

#### **Chapter-by-Chapter Changes to Content**

As psychologists know, our field is dynamic and everchanging. To stay abreast of current knowledge and offer our students the most accurate understanding of psychology possible, the research cited in *What Is Psychology?*  Foundations, Applications, and Integration 4e has been thoroughly updated. In addition, the new edition also includes key updates to some of the pedagogical features of the text. Here is a chapter-by-chapter summary of some of the important changes in this new text.

#### **Chapter 1: The Science of Psychology**

- Updated data on undergraduate degrees in psychology, and on women and minorities in the field of psychology
- Revised Engage Yourself! activity on misconceptions about behavior to include a misconception for each chapter
- Extended explanations on flexibility in employment opportunities for psychology majors and on employment of psychologists in other discipline areas such as computer science, law, hotel management, zoology, urban research, and political science
- A thorough updating of all content, including 14 new references

#### **Chapter 2: Neuroscience**

- Thoroughly updated research with 35 new references
- Included the distinction between Vegetative States and Locked-in Syndrome in opening case study
- Added secretion of cerebrospinal fluid to the duties performed by glia cells
- Clarified that myelin results from glia cells that wrap around the neuron
- New Psychology Applies to Your World: Can Exposure to WiFi Hotspots Affect the Brain? Box
- Removed the gun analogy for the all-or-none principle
- Added the concept of neuromodulators to the discussion of neurotransmitters
- Updated coverage on acetylcholine (ACh), dopamine, gamma amino butyric acid (GABA), and serotonin
- Added coverage of the controversy over whether MDMA can be used to treat posttraumatic stress disorder (PTSD), major depressive disorder, and other mental health issues
- Clarified that endorphins are generally conceptualized as neuromodulators rather than neurotransmitters
- Updated coverage on the cerebellum to include more recent research on its function in emotion and its connection to mental health issues
- Updated coverage on neuroplasticity in the hippocampus
- Updated coverage on the corpus callosum and lateralization in the brain
- Updated coverage of Phineas Gage to include the controversy on how impaired he was by his injuries
- Added 4 scientific reasoning questions

#### **Chapter 3: Sensation and Perception**

- Thoroughly updated the research with 41 new references
- Updated the research on the debate over whether or not ESP exists
- Updated the section on photopigments to include new research on photopigments and non-visual functioning in the body
- Included a study showing that recent tongue temperature affects taste sensitivity
- Included research on ethnic differences in taste sensitivity
- Added research on the presence of vomeronasal organs in modern humans
- Added research on pheromones and alcohol consumption
- Added information on the correlation between olfactory deficits and impaired recognition of facial expressions of emotion in people with bipolar disorder
- Added coverage of the gate control theory of pain
- Added coverage of the #TheDress viral phenomenon as an example of color constancy processes
- Clarified that camouflage utilizes several of the Gestalt principles of perception
- Added research on artistic ability and poor binocular depth perception
- Added 6 scientific reasoning questions

#### **Chapter 4: Consciousness**

- An extensive updating of the research, including 68 new references
- Addition of new FDA-approved medicine for insomnia and Inspire Upper Airway Stimulator for sleep apnea
- Additional focus on Veteran's and sleep apnea
- Research investigating the link between chronic sleep disruptions and the risk of Alzheimer's disease is discussed
- Changed substance dependence to substance use disorder
- Introduced flakka in Psychology Applies to Your World topic that focuses on bath salts
- Included a discussion on the correlational research between marijuana and psychosis
- Added 3 scientific reasoning questions
- Improved Figure 4.4 to show distinct sleep stages

#### **Chapter 5: Motivation and Emotion**

- Thoroughly updated the research with 69 new references
- Included research on stress during development and optimal stress levels in adulthood
- Included coverage of Harrigan and Commons (2015) stage and value reconceptualization of Maslow's hierarchy of needs

- xxvi
- Changed the Engage Yourself! feature to contain useful information on preventing the spread of STIs
- Added coverage on ghrelin, loneliness, and eating to the discussion of hunger
- Added coverage on the timing of eating, liver function, and overeating
- Updated the glycemic index (GI) coverage to include information on the limited usefulness of GI in predicting postmeal blood sugar levels
- Included coverage of how cholecystokinin (CCK) works with insulin to affect satiety in the brain
- Introduced the idea that fat or adipose tissue can be viewed as an endocrine organ rather than merely an energy storage system in the body
- Updated statistics on the prevalence of obesity and overweight persons worldwide
- Added a study linking genetic markers to time-of-day eating effects on weight loss
- Included new coverage of critiques of the thrifty-gene hypothesis
- Included coverage of online fat-shaming
- Updated statistics on same-sex marriage laws
- Added 2 scientific reasoning questions

#### **Chapter 6: Learning**

- Thoroughly updated the research with 38 new references
- Added coverage of Prolonged Exposure Therapy and habituation for PTSD
- Clarified observed NS/CS-US latencies in conditioned taste aversions in humans and nonhuman animals
- Added additional research to the discussion of disulfiram treatment for cocaine addiction
- Reworked and extended the Engage Yourself! feature on conditioned taste preferences
- Included additional coverage on the debate over whether or not violent video games increase aggression in players
- Included the American Academy of Pediatrics' caution to parents concerning media use in children under 2 years of age
- Updated coverage on countries that have banned corporal punishment of children
- Added 4 scientific reasoning questions

#### **Chapter 7: Memory**

- Thoroughly updated the research with 49 new refer-
- Introduced the idea that explicit memory is typically verbal and implicit memory is nonverbal earlier to highlight this distinction throughout the chapter
- Included nonprocedural examples of implicit memory

- Introduced updated research on the limits of STM capacity
- Introduced a new Engage Yourself! demonstration on the effects of chunking on short-term memory capacity
- · Removed the dual-coding system key term from the discussion of STM in favor of a discussion of multiple encoding strategies used in STM
- Added the episodic buffer to the working memory model and created a better figure illustrating it
- Added coverage of diet, exercise, and sleep to the section on improving your memory
- Added coverage of "survival processing" to the section on improving your memory
- Updated the research on gender and autobiographical memory
- Updated information on the damage to H.M.'s brain based on post-mortem evaluation
- Updated information on the effects of concussions on the brain and mental health
- Included new research on motivated forgetting
- Updated coverage on the biology of memory
- Added 2 scientific reasoning questions

#### Chapter 8: Cognition, Language, and Intelligence

- Thoroughly updated the research with 45 new references
- Included recent brain research that supports the view that at least some features of images are stored verbatim in memory
- Included a discussion of a breakdown of the basic level effect when perception of the stimulus occurs for a very brief period of time
- Included an expanded discussion on learning natural concepts
- Included a new discussion of dialectical reasoning
- Included research linking the concepts of dialectical thinking, linguistic relativity, and perception of self and others
- Added 5 scientific reasoning questions

#### **Chapter 9: Human Development**

- Thoroughly updated the chapter with 45 new references
- Included research on the evolutionary value of individual differences in attachment styles
- Presented new research on negative effects of early maturation on males
- Referenced gender stereotyping of male nurses and legalization of same-sex marriage
- Updated data on World Age Trends for females at first
- Added 2 scientific reasoning questions

#### **Chapter 10: Social Psychology**

- Thoroughly updated the research with 61 new references
- Reverted to the classical term of *cognitive dissonance* throughout the chapter
- Included new coverage of criticisms of the Stanford Prison Experiment
- Clarified the fact that nonconformity was prevalent in Solomon Asch's historic studies on conformity
- Introduced the concept of the duplex mind in a new Psychology Applies to Your World box: The Duplex Mind and Prejudice
- Introduced coverage of polythink to the discussion on groupthink
- Added 6 scientific reasoning questions

#### **Chapter 11: Personality**

- Updated the chapter with 14 new references
- Added birth and death dates for all major theorists

#### Chapter 12: Health, Stress, and Coping

- Thoroughly updated the chapter with more than 45 new references
- HPA-axis added as a key term
- Added section on the research on Type D personality and health
- Added 2 scientific reasoning questions

#### **Chapter 13: Mental Health Disorders**

- Thoroughly updated the chapter with more than 60 new references
- Incorporated data from the Mental Health Surveillance Study (MHSS) 2008–2012
- Emphasized the heterogeneity of depressive disorders
- Added research on racial disparities in quality of care for people with schizophrenia
- Added discussion on the correlation between schizophrenia and violence
- Included research on the role of the cerebellum in schizophrenia
- · Added 2 scientific reasoning questions

#### **Chapter 14: Mental Health Therapies**

- Thoroughly updated the chapter with 27 new references
- Included text therapy services in discussion on technology and therapies
- Updated data on characteristics of people with mental health disorders who seek therapy

- Included discussion on criteria for involuntary commitment
- Added 1 scientific reasoning question

#### **MindTap**

MindTap for *What Is Psychology?* creates a unique learning path that fosters increased comprehension and efficiency. It engages students and empowers them to produce their best work—consistently. In MindTap, course material is seamlessly integrated with videos, activities, apps, and more.

For students:

- MindTap delivers real-world relevance, with activities and assignments designed to help students build critical thinking and analytical skills that can be applied to other courses and to their professional lives.
- MindTap serves as a single destination for all course materials so that students can stay organized and efficient and have the necessary tools to master the content.
- MindTap shows students where they stand at all times—both individually and compared to the highest performers in the class. This information helps to motivate and empower performance.

In MindTap, instructors can do the following:

- **Control the content.** Instructors select what students see and when they see it.
- **Create a unique learning path.** In MindTap, the *What Is Psychology? Foundations, Applications, and Integration 4e* text is enhanced with multimedia and activities to encourage and motivate learning and retention, moving students up the learning taxonomy. Materials can be used as is or modified to match an instructor's syllabus.
- **Integrate their own content.** Instructors can modify the MindTap Reader using their own documents or pulling from sources like RSS feeds, YouTube videos, websites, Google Docs, and more.
- Follow student progress. Powerful analytics and reports
  provide a snapshot of class progress, time students
  spend logging into the course, and completion, to help
  instructors assess level of engagement and identify
  problem areas.

#### **Available Supplements**

#### Cengage Learning Testing, powered by Cognero

Cengage Learning Testing Powered by Cognero® is a flexible, online system that allows you to: import, edit, and manipulate content from the text's test bank or elsewhere, including your own favorite test questions; create multiple test versions in an instant; and deliver tests from your LMS, your classroom, or wherever you want.

#### **Online Instructor's Manual**

The instructor's manual (IM) contains a variety of resources to aid instructors in preparing and presenting text material in a manner that meets their personal preferences and course needs. It presents suggestions and resources to enhance and facilitate learning.

#### **Online PowerPoints**

These vibrant, Microsoft PowerPoint lecture slides provide concept coverage to assist you with your course.

#### **Acknowledgments**

Writing a college textbook has been an exhausting yet rewarding experience. We are ordinary college professors who teach three to six classes every semester, so we are often writing in whatever free time we have—weekends, nights, and holidays. We are valued for our contributions to student learning and service to our institutions. And we have grown so much as educators and psychologists in tackling this project. This would not have been possible without the support of many people who deserve our acknowledgment.

We would like to thank Thomas Takayama at Valencia College and Steve Lloyd at the University of North Georgia for their administrative support. Our deepest gratitude and thanks also go out to the great people who have helped with the development of *What Is Psychology?* throughout all if its previous editions: Jaime Perkins, Kristin Makare-

wycz, Shannon LeMay-Finn, Kim Russell, Liz Rhoden, Nicole Lee Petel, Mary Noel, Christy Frame, Vernon Boes, Paige Leeds, Jessica Alderman, Roman Barnes, Shelli Newhart, Jill Traut, Clayton Austin, Priya Subbrayal, Jennifer Levanduski, Andrew Ginsberg, and everyone else at Cengage and MPS Limited who helped make these texts the best possible learning tools for students everywhere.

For this new edition we are grateful for the invaluable contributions made by Timothy Matray, Liz Fraser, Stefanie Chase, Christy Frame, Charles Behensky, Lynn Lustberg, Kayci Wyatt, Carly Belcher, Gopalakrishnan Sankar, Beth Chapple and Nicole Sala. We also would like to thank the reviewers for their insightful comments and expert guidance in developing this text.

We would also like to thank our friends and colleagues at the University of North Georgia and Valencia College for their support and latitude over the past 18 years. We would also like to thank the thousands of students we have worked with over the years. In your own way, each of you has helped us to become better teachers and better people. Our hope is that this book will touch many other students and foster an interest in and passion for psychology.

Finally, we would like to thank our families. Susann would like to thank her husband Eddie for his loving support and for enduring far too many nights of watching TV alone while his wife was writing. Ellen would like to thank her husband Dave for his technical assistance, his tireless rereading of material, and his patience and support through another edition.

# What Is Psychology?

Foundations, Applications & Integration



#### **Learning Objectives**

- 1.1 Define psychology. (APA 1.1)
- 1.1 Identify common misconceptions about the field of psychology. (APA 2.1)
- 1.2 Identify the four goals of psychological research. (APA 1.1, 2.1)
- 1.2 Outline the steps of the scientific method, and distinguish between predictive and causal hypotheses. (APA 2.1, 2.4)
- 1.2 Describe the advantages and disadvantages of observational, survey, correlational, and experimental research methods and the types of conclusions that can be drawn about behavior from each method. (APA 2.1, 2.2, 2.4, 2.5, 5.1)

- 1.3 Describe the main ethical principles that guide psychologists as they conduct research. (APA 3.1)
- **1.4** Distinguish among the seven modern perspectives of psychology and the eclectic approach, and identify the major historical figures that influenced psychology's development. (APA 1.1, 1.2, 2.1, 2.5, 5.1)
- Describe the training of a psychologist, and compare and contrast the different specialty areas of the profession. (APA 1.3, 5.1, 5.5)
- 1.4 Describe how women and minorities have contributed to the field of psychology. (APA 1.2, 3.3)



#### **Chapter Outline**

- 1.1 What Is Psychology? / 4
- **1.2** The Science of Psychology: Goals, Hypotheses, and Methods / 7
- **1.3** Ethical Principles of Psychological Research / 20
- **1.4** Psychology in the Modern World: Foundations and Growth / 22

#### Psychology Applies to Your World:

Training to Be a Psychologist / 30

1.5 Integrating Psychology: The Big Picture / 32



t was the first day of the semester. Parking, as usual, was a challenge. Christian finally found a spot, parked his car, and headed toward campus. While grabbing a coffee at the college café, he ran into his friend Andrew. "Hey, man, what's up?" he asked. "Not much," Andrew replied. "Just getting coffee before I head to class." "What are you taking?" Christian asked. "Well, I've got math and music appreciation tomorrow. Today, I've got oceanography and general psychology. I'm heading to the psych class now." Christian smiled and said, "Cool, I've got that psych class now, too." The two students grabbed their coffees and headed toward the psychology building, continuing their conversation. "What do you think the course will be about?" Andrew asked. "Probably how you feel about things. Ought to be an easy A—like being with Dr. Phil all semester," Christian joked. Andrew laughed. "Yeah, I guess we'll see how screwed up we are and get a lot of therapy." "Speak for yourself," Christian kidded. "I figure it's just commonsense stuff, things your parents have been telling you since you were a kid. Shouldn't be too hard." Andrew nodded in agreement as they arrived at the classroom. "Let's take a seat in the back so we don't have to share our feelings too much," Christian whispered. The two found a seat in the back and waited for class to begin.



 Many students hold misconceptions about the field of psychology. **psychology** the scientific study of behavior and mental processes

**scientific method** a systematic process used by psychologists for testing hypotheses about behavior

#### 1.1 What Is Psychology?

Welcome to the world of **psychology**, the scientific study of behavior and mental processes. But what exactly does that include? Behavior includes actions, feelings, and biological states such as sleeping. Mental processes include problem solving, intelligence, and memory, to name just a few. Psychology is a science because psychologists conduct research in accord with the **scientific method**—a systematic process used to test ideas about behavior. Psychologists analyze the behavior of humans as well as other species.

Psychology is probably one of the few disciplines in which students come to the first class believing they already know much about the topic. We see psychologists and psychiatrists on talk shows (Dr. Phil, Dr. Drew) and listen to them on the radio. We frequently see them depicted on television (*Criminal Minds*, *Bull*) and in the movies (*Silver Linings Playbook*, *Side Effects*, *The Departed*, *A Beautiful Mind*). Many of these portrayals are quite entertaining, but they do not always represent psychology accurately. As a result, the public image of the discipline tends to be distorted.

The purpose of this textbook is to help you develop a deeper understanding of psychology. In this chapter, we explain what psychologists do, how they think, and where they work. It is a general overview of the field of psychology, an introduction to the more specific areas of psychology discussed in subsequent chapters. We describe how psychology is a science, the goals of psychological research, how psychologists study behavior, and what the field is like today.

This textbook follows the recommendations and guidelines of the American Psychological Association (APA, 2014) by emphasizing a common core structure of contemporary psychology. The chapters are arranged into four main parts representing foundational areas in the field of psychology: biological, cognitive, developmental and social psychology, and physical and mental health. Each part begins with a real-life story of a person whose life and experiences illustrate the concepts of the chapters that follow. Each chapter ends with an Integrating Psychology: The Big Picture section that ties together the person's story, the contents of the chapter, and the broader core of psychology. We hope that by reading these real-life stories, you will find psychological topics easier to understand and will be better able to apply psychological principles and concepts to your own life. We also hope you will come to appreciate that understanding the mind and behavior is not a simple process but requires the integration of a multitude of perspectives to more fully comprehend humans' experiences.

## 1.1.1 Correcting Common Misconceptions About the Field of Psychology

You are probably reading this book because you have enrolled in a general psychology course. Your expectations of what you will learn have been influenced by your general impressions of psychology. Much of the psychological information presented in the media focuses on practitioners, therapy, and helping others, and you—like the students in the opening section—may have the impression that psychology is all about how you feel and how you can feel better. Although a large proportion of psychologists counsel or otherwise treat clients, most of these professionals hold a doctorate degree in psychology, which required that they study scientific methodology and complete a considerable amount of research (Wicherski, Michalski, & Kohout, 2009).

Psychology is rooted in scientific research. The information in this book is research based. Every idea put forward in the field is subject to scientific study. You will notice that many statements in this text are followed by names and years in parentheses,

for example (Pastorino, 2018). These text citations refer to the scientific studies on which the stated conclusions are based, with the researcher name(s) and date of the study. The complete research citations can be found in the References section at the end of this book. An example of a complete research citation is shown in • FIGURE 1.1.

A psychologist's explanation of a particular behavior is generally presented as a theory. A **theory** is an explanation of why and how a behavior occurs. It does not explain a particular behavior for all people, but it provides general guidelines that summarize facts and help us organize research on a particular subject.

We all, at times, fancy ourselves as psychologists. We interact with people all the time, we observe others' behaviors, and we have our own personal experiences. Therefore, we might naturally think that we already know a lot about psychology. People often behave the way

we think they will behave, so psychology seems as though it is just common sense. However, we often overlook the examples of behavior that don't confirm our expectations or support our preexisting beliefs. Psychologists systematically test their ideas about behavior using the prescribed methods and procedures we will describe in the next section of this chapter.

#### **APA Style:**

Author, A. A., Author, B. B., & Author, C. C. (Year). Title of article: Subtitle of article. *Title of Periodical or Journal, Vol #*, pages.

#### Example:

Whitton, S. W., & Whisman, M. A. (2010). Relationship satisfaction instability and depression. *Journal of Family Psychology*, *24*, 791–794.

#### FIGURE 1.1

#### Reference Citations in Psychology

The References section at the end of this book lists the complete source for each citation. Here is the APA style format for psychological references. The citation for this particular reference would appear in the text as (Whitton & Whisman, 2010).

**theory** an explanation of why and how a behavior occurs



Take a look at • TABLE 1.1 and answer the guestions about behavior.

How many of the items did you mark as true? All the statements are false, yet many students have such misconceptions or believe such myths about human behavior. Psychological findings

#### TABLE 1.1 How Much Do You Know About Behavior?

Indic	ate whether you believe each statement is true (T) or false (F).		
1.	We are either left-brain or right-brain thinkers. (Ch.2)	Т	F
2.	We have only five senses. (Ch. 3)	Т	F
3.	During sleep, the brain rests. (Ch. 4)	Т	F
4.	Dieting is an effective way to lose weight. (Ch. 5)	Т	F
5.	Punishment is more effective than reinforcement in producing behavior change. (Ch. 6)	Т	F
6.	Our memory works like a video recorder. (Ch. 7)	Т	F
7.	Intelligence is primarily encoded in our genes. (Ch. 8)	Т	F
8.	Most adults experience a midlife crisis in their 40s or 50s. (Ch. 9)	Т	F
9.	Opposites attract. That is we are most attracted to people who differ from us. (Ch. 10)	Т	F
10.	Personality is set by our teenage years. (Ch. 11)	Т	F
11.	Stress is caused by bad things that happen to you. (Ch. 12)	Т	F
12.	Schizophrenia means you have multiple personalities. (Ch. 13)	Т	F
13.	In order for therapy to be effective, you must confront issues from your childhood. (Ch. 14)	Т	F

do *not* always confirm our everyday observations about behavior. Only by objectively measuring and testing our ideas and observations about behavior can we determine which ideas are more likely to stand up to scientific scrutiny. Behavior is much more complex than the simple statements in Table 1.1 suggest. (The chapter designation following each statement indicates where in the text each myth is addressed.)

Most students entering a general psychology class, like Christian and Andrew, expect to focus on diagnosing and treating mental disorders. Although some psychologists specialize in mental illness, many others work in academic settings, in the business world, in education, or in government agencies. Psychology is an extremely diverse field, and new specialties are appearing every year. Psychologists are interested in numerous topics, including neuroscience, learning, memory, aging, development, gender, motivation, emotion, sports, criminal behavior, and many other subjects. We cannot cover every area of psychology in this textbook, but we will give you an overview of the main areas of psychological research.

#### 1.1.2 Psychology Will Teach You About Critical Thinking

Because behavior is so complex, psychological theories generally don't definitively explain the behavior of all people. To think like a psychologist, you must think critically, analyzing and evaluating information. You must be able to distinguish true psychological information from **pseudopsychology**. Pseudopsychological findings sound persuasive, but they are not necessarily based on scientific procedures. Their conclusions may go far beyond the scope of their actual data. For example, have you ever heard that people use only 10% of their brains? Many college students believe this false statement despite evidence that shows it is not true (Higbee & Clay, 1998; Lilienfeld, Lynn, Ruscio, & Beyerstein, 2011). To think like a psychologist, you must be skeptical rather than accepting about explanations of behavior.

Critical thinking involves analyzing and evaluating information and applying it to other situations. Critical thinking also makes you an intelligent consumer of information. You will be encouraged to practice this skill throughout the book as you read the chapter and test your mastery of the material in the Quiz Yourself sections at the end of each main topic and in the What Do You Know? Assess Your Understanding questions at the end of each chapter. In the end-of-chapter material, we have also included Use It or Lose It questions. These short-answer questions ask you to apply your knowledge to solve a problem or situation. Immediately following are Critical Thinking for Integration questions that require you to analyze and synthesize concepts from several chapters in order to solve a problem or situation.

Because we all engage in behavior, much of the information in this text will apply to your life. We all dream, remember, like or dislike others, are motivated, have high or low self-esteem, experience sadness, behave aggressively, help others, learn, perceive, and use our senses. Consequently, we recommend that you apply the material in this text to your own behavior as much as possible. This connection will increase your interest in the text, and you will study more effectively.

**pseudopsychology** psychological information or conclusions that sound scientific but have not been systematically tested using the scientific method

**critical thinking** thought processes used to evaluate and analyze information and apply it to other situations



#### **Quiz Yourself**

- 1. Which of the following statements is *true*?
  - a. Psychology is just common sense.
  - b. Psychologists study only mental health disorders.
  - c. Psychologists know why people behave the way that they do.
  - d. Psychologists test ideas about behavior according to the scientific method.
- 2. Which of the following topics would a psychologist most likely study?
  - a. Weather patterns in Africa
  - b. Memory changes in adults
  - c. Causes of the Vietnam War
  - d. All of the above

- **3.** Which of the following statements is *not* a pseudopsychology claim?
  - a. Transplant organs carry personality traits that are always transferred from donors to receivers.
  - b. Walking on hot coals without burning one's feet requires paranormal abilities.
  - c. You can make a blood clot in your brain disappear by humming.
  - d. Several studies show a relationship between academic achievement and self-esteem.

Answers 1. d; 2. b; 3. d

## 1.2 The Science of Psychology: Goals, Hypotheses, and Methods

Though psychologists study and emphasize different aspects of behavior, they all share similar goals. The main goals of psychology and psychological research are as follows:

- To describe behavior
- To predict behavior
- To explain behavior
- To control or change behavior

Description involves observing events and describing them. Typically, description is used to understand how events are related to one another. For example, you may notice that your health club tends to get more crowded in the months of January, February, and March. It seems you have to wait longer to use the weight machines or there are more people in the yoga classes. This observation describes an event.

If you observe that two events occur together rather reliably or with a general frequency or regularity, you can make *predictions* about events or anticipate what events may occur. From your observations, you may predict that the health club will be more crowded in January. You may arrive earlier to make sure you get a parking spot or a place in the spinning class.

Although it may be known that two events regularly occur together, that doesn't tell us what *caused* a particular behavior to occur. Winter months do not cause health clubs to become crowded. These two events are related, but one event does not cause the other. Therefore, an additional goal of psychology is to *explain* or understand the causes of behavior. As stated previously, psychologists usually put forth explanations of behavior in the form of theories. A *theory* is an explanation of why and how a particular behavior occurs. We will detail seven types of explanations, or perspectives, later in the chapter. For example, how do we explain higher health-club attendance in the winter months? Is it a behavior that is influenced by the environment? Perhaps health clubs are more crowded

# Describe Behavior Observe events and behaviors, then look at how events might be related. Example: The researcher observes that the health club is more crowded in January, February, and March. Predict Behavior Predict what events or behaviors may occur, based on their relationship. Example: Colder months predict higher health club attendance.

#### **Explain Behavior**

Suggest and test an explanation (in the form of a hypothesis).

#### Examples:

- The health club is full because the weather makes outdoor exercise more difficult.
- The health club is full because many people make New Year's resolutions to be physically fit, but give up by the end of March.

#### **Control or Change Behavior**

By explaining and understanding the causes of behavior, psychologists can create programs or treatments to control or change the behaviors.

Example: If people give up on fitness after three months, develop incentives to offer during March to remain physically active. If the weather is a factor, sponsor outdoor fitness activities beginning in mid-March.

#### FIGURE 1.2

#### Goals of Psychology

Psychologists attempt to describe, predict, explain, and ultimately control or change behavior.

because the weather makes outdoor exercise more difficult. Perhaps it is more influenced by motivation as many people at the start of a new year resolve to work out more. As these ideas are tested, more and more causes and predictors of behavior are discovered. Some of these explanations or theories will be modified, some will be discarded, and new ones will be developed.

The purpose behind explaining and understanding the causes of behavior is the final goal of psychology, *controlling* or *changing* behavior. It relates to the goal of explanation because one needs to understand what is causing a behavior in order to change or modify it. For example, let's say that the weather is a factor in health-club attendance. Health clubs could offer outdoor fitness activities beginning in mid-March to prevent declining enrollment. Many psychologists go into the field in the hope of improving society. They may want to improve child care, create healthier work environments, or reduce discrimination in society. Such sentiments reflect the goal of control and underscore the potential impact of good research. • FIGURE 1.2 summarizes the goals of psychology.

## 1.2.1 Psychologists Are Scientists: The Scientific Method

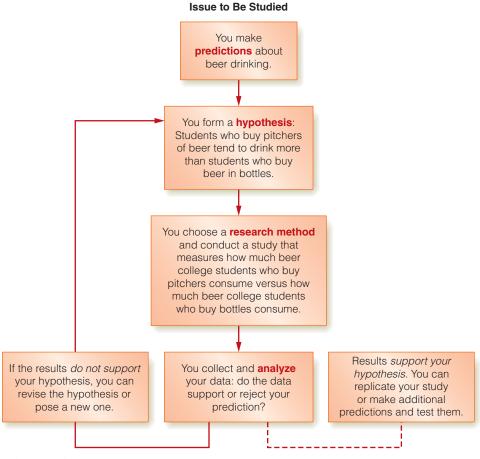
The purpose of psychological research is to test ideas about behavior. As previously stated, researchers use the *scientific method* when testing ideas about behavior. The scientific method is a set of rules for gathering and analyzing information that enables you to test an idea or hypothesis. All scientists adhere to these same steps even though they may use different techniques within each step. The decisions that scientists make at each step of the scientific method will ultimately affect the types of conclusions they can draw about behavior.

How can the scientific method be used to meet the goals of psychology? Let's say that you have an interest in understanding beer drinking among college students. You want to make some predictions (a goal of psychology) about beer drinking. You use the scientific method to test this idea, as outlined in • FIGURE 1.3.

- **1.** *Define and describe the issue to be studied.* You might hypothesize that college students who buy pitchers of beer tend to drink more than college students who purchase bottles of beer (a **prediction**). You study previous research in scientific journals on alcohol consumption.
- 2. Form a testable hypothesis. Students who buy pitchers of beer tend to drink more than students who buy beer in bottles. This **hypothesis** must be phrased in a way that can be objectively measured—that is, in such a way that another person can test the same hypothesis to verify or replicate your results.
- **3.** Choose an appropriate research strategy. You choose a group of people to observe (college students) and a research method that allows you to measure objectively how much beer students who buy pitchers drink versus how much

**prediction** an expected outcome of how variables will relate

hypothesis an educated guess



#### FIGURE 1.3

#### The Scientific Method

The scientific method enables researchers to test ideas about behavior.

beer students who buy bottles drink. You decide where your study will be conducted. Will it be in the environment where the behavior naturally occurs (such as the local college bar) or in a laboratory (a more controlled setting)? You decide who you will use as *participants*. Will you use animals or humans? If humans, how will they be selected? If animals, what species will you use?

- **4.** Conduct the study to test your hypothesis. Run the study and collect the data based on the decisions in steps 1–3.
- 5. Analyze the data to support or reject your hypothesis. Researchers usually analyze their data using statistics (see Appendix A). If the results do not support your hypothesis, you can revise the hypothesis or pose a new one. If the results do support your hypothesis, you or another team of researchers should replicate your study (do the same one again) to increase one's confidence that the findings support the hypothesis, or make additional predictions and test them. Geller, Russ, and Altomari (1986) actually included this prediction in a larger study on beer drinking among college students and found support for the hypothesis that buying pitchers was associated with consuming larger amounts of beer.

No matter which goal of psychology you are addressing, the process is the same. The goal merely influences the decisions you make when testing an idea through the scientific method. If your goal is description or prediction, your